

Ranked Number One in Customer Service¹.



June 2012 - Pharmascience certified “Class A Operational Excellence” by Politte, Quilty and Associates.

September 2012 - Pharmascience ranked Number One in Customer Service and overall Supply Chain performance in the 2012 Advantage Report™ – Pharmacy program by The Advantage Group International Inc.

Politte, Quilty and Associates are extremely pleased to congratulate Pharmascience on these major achievements. We are proud to have provided the consulting support to Pharmascience and their committed employees in their quest to achieve Class A levels of Supply Chain performance and customer service.

Less than 2% of companies ever achieve Class A performance levels and certification. Pharmascience is the only generic pharmaceutical manufacturer in Canada to have achieved Class A certification across all its business functions.

Class A is a globally recognized standard signifying “Best in Class” business process execution and customer service levels. One of the many demanding criteria is the sustainable achievement of a 95% customer service level.

Politte, Quilty and Associates is an independent consulting firm with more than 100 years experience specializing in the implementation and improvement of supply chain systems and business processes. Our team has guided over 50 companies across 6 continents in their successful journey to Class A Operational Excellence. The firm is led by Leo Quilty and Paul Politte and includes consultants Robert Petrich and Nigel Southway. Website - Politte-Quilty.com

¹ 2012 Advantage Report™ Pharmacy program by The Advantage Group International Inc.